User Group 1 "PostalOne! / SASP / Intelligent Mail" Minutes Thursday, April 4, 2013

Minutes by Agenda Item

Welcome and Opening Remarks – USPS

PostalOne! April Release Status – Mike Mittelman

The April Release has been officially moved back two weeks. New scheduled release date is now April 21, 2013. Release Notes (version 4) will be posted **April 18, 2013** and Release Notes (final version) will be posted **May 10, 2013**.

User group asked for Release Notes (version 4) to be posted a day in advance (i.e. April 18, 2013).

PostalOnel® **Release 34.0** - deployment is rescheduled for April 21. The deployment will require an extended maintenance window to complete all software updates. There will be a *PostalOnel* outage from 12 midnight through 9:00 a.m CT, Sunday, April 21. A mandatory Mail.dat client download will be available immediately following the software deployment. Release notes for *PostalOne!* Release 34.0 can be found on RIBBS under the <u>Major/Minor Release Schedule/2013</u> Releases.

PostalOne! Release 34.0 Test Environment for Mailers (TEM) Deployment - is rescheduled and will occur on Monday, April 22. *PostalOne!* TEM will be unavailable from 7:00 a.m. through 3:00 p.m. CT.

Action item for Uni Han-Norton: Publish April Release Notes by Thursday, April 18, 2013.

CAT Status Update – Jackie Erwin

CAT is at 94.97% test complete. 94.5% have passed. CAT has a few items left to test, but the CAT team is confident that internal testing will be complete by Friday, April 5, 2013. The CAT team will have an update tomorrow at the MTAC UG1 meeting for the user group.

New Emergency By/For

Original Mail Owner logic introduced in April CAT

The *PostalOne!* system will use the following order of precedence to identify a Mail Owner in all Mail.dat submissions:

- 1. "Mailer ID of Mail Owner" (from .cpt record)
- 2. "Mailer ID of Mail Owner" (from .mpa record)
- 3. "CRID of Mail Owner" (from .cpt record)
- 4. "CRID of Mail Owner" (from .mpa record)
- 5. "Mail Owner Lcl Permit Ref Number / Int'l Bill Num" & "Mail Owner Lcl Permit Ref Number / Int'l Bill Num Type" (from .mpa record)

Revised Mail Owner logic to be deployed to CAT 4/5

The *PostalOne*! system will revert logic back to R33 standards to identify the Mail Owner for postage statement generation in all Mail.dat submissions:

• "Mail Owner's Lcl Permit Ref Num / Int'l Bill Num" (.mpa) & "Mail Owner Lcl Permit Ref Num / Int'l Bill Num - Type" (.mpa)

♣ New Issues List – Josefina Cabatu

- 2 issues have been moved into the July Release
- April Release Notes are being updated to include current issues
- 27 ETRs
- 5 COMs (Comments)
- Of the 32 total, 26 are classified as no impact to Full Service

The following issues were discussed:

- 115226
 - Question (Linda G): Is this tied to a specific scenario? is there more to this issue than the description?
 - Answer (Josefina): This could be an issue with our system not seeing data committed to tables—Josefina will revisit this as an action item. It has been confirmed that this issue is an internal data retrieval issue. ETR is internal only.
- 115153
- 115151
- 115139
- 114827
- 114695
- 114687
- 114669
- 114654
- 114603
- 114570
- 114097
 - Question (Jim): Are these statements frozen because of FPP? What scenario is this one referring to? Can we get more info on this one?
 - Answer (Josefina): That is a different issue than the FPP issue (113583). Josefina will follow up with more info. ETR 113583 occurs when a (CPP) permit has a master statement that goes to FPP instead of FIN. This locks the master statement and prevents mailers from accessing CPP screens.
- 113927
- 113783
- 113656
- 113610
- 113583
 - o Question (Jim): Is there a connection between this issue and 114097 (above)?
 - Answer (Josefina): We will look into this. It has been confirmed that 113583 and 114097 are not related. ETR 114097 disallows mailers from sending Transportation updates when jobs are finalized. Statements are "frozen."T" updates should be allowed for statements that are in UPD, FIN, UPD or CAN.
- 113573

113420

112851

• 113545

• 113355

• 112461

• 113529

• 113176

112421

113422

• 113161

112384

Additional Issue (Jim Garber):

- Remedy Ticket issue from April 1st 6136727
- It is now in Tier 2
- Ed Wanta will send Josefina the work flow

Postage Statement Mailing Date Crossing a Rate Change for all Future Price Change Releases – Uni Han-Norton

USPS is getting ready for January 2014 Price Change requirements writing phase. USPS would like to improve the Postage Statement Mailing Date crossing a rate change for all future price change releases by including new requirements in the January 2014 release. Here are the scenarios for two weeks mailing date crossing a rate change for January 2013 dates: (i.e., January 13 – Jan 26 (Pre-Price time period): Jan 27 (New Price Change)

- 1. If mailers submit eDOC with mailing date of Jan 26 on December 26th, actual mailings are available on Jan 27th:
- 2. If mailers submit a mailing for Jan 28 on December 30th but actual mailing is ready on Jan 25th

Question (Steve): When did this change? Rule always driven off PS date and had "x" date to get things delivered after that

Answer (Shariq—Per Ruth) – There is 2 week period for price change (especially for drop shipment) testing/elnduction is not happening and there is no solution other than to cancel and redo the postage

Question (Steve): Is this 2 weeks from the Price Change or 2 weeks from the mailing date? **Answer (Tariq)**: 2 week grace period is tied to the Price Change date.

<u>Action (Uni, Shariq, Tariq</u>): Follow up with the team, as well as Garrett and Vicki, and provide more info next week.

Group Input

NOTE: There will be an additional MTAC UG1 meeting, tomorrow, Friday April 5, 2013 at 10:00 a.m. to review October 2013 Release Full Service gaps.

MTAC Issues Tracking System (MITS)

- To see the previous postings of minutes and other user group documents, the steps are:
 - 1. Business Customer Gateway
 - 2. National Customer Support Center RIBBS (listed under "Customer Support")
 - 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under

"Important Links"

http://ribbs.usps.gov/index.cfm?page=mtac

- 4. Sign on with user name UG 1
- 5. Email Kathryn Mackey at Kathryn.r.mackey@usps.gov to obtain a password.

- 6. Click on User Group7. Search on User Group Issue Number 1
- 8. Click on View Minutes

If you desire to subscribe or unsubscribe to the MTAC UG 1 distribution list, please send a separate email to kathryn.r.mackey@usps.gov with subject line Subscribe MTAC UG 1 or Unsubscribe MTAC UG 1.